



OFFICE OF LEGAL SERVICES INNOVATION

An Office of the Utah Supreme Court

LSI Committee Meeting Agenda

Location: [Zoom](#) - (password is 434149)

Date: **June 27, 2023**
- Next Meeting July 25, 2023

Time: **11:00 - 12:30 MST**

Open Agenda				
Topic	Key Points	Attachments	Speaker	Time
Intro	Welcome Approval of Minutes	(See Attachment)	Chair	11:00 - 11:05
Admin	Transition Update <ol style="list-style-type: none"> 1. Program director 2. Data analyst 3. Plan for July <ol style="list-style-type: none"> a. Onboarding b. Opening applications c. Licensing 4. Bar responsibilities <ol style="list-style-type: none"> a. July <ol style="list-style-type: none"> i. Administration of background checks ii. Administration of licensing fees iii. Begin discussion and planning around system for applications and monthly data intake/analysis 		John, Nick, Lucy, Nathanael	
Entity Action	<ol style="list-style-type: none"> 1. Amended entity action <ol style="list-style-type: none"> a. Motion Law b. Gov Assist Legal c. Lindenberg Law Group 		Lucy	

2. Entity action

- a. Centro Hispano
- b. Legal Assistance J.
- c. Mercedes-Argo

Notes:

LSI Committee Meeting Minutes

May 16, 2023

Attendees

Board Members:

John Lund, Chair
Nathanael Player, Vice Chair
Dr. Tom Clarke
Lucy Ricca

Contractors:

Guests

Nick Stiles
Bonnie Rivera

Excused:

Dr. Rebecca Sandefur

1. Welcome (John Lund)

Mr. Lund welcomed everyone to the meeting. Mr. Lund called for a motion to approve the March 7 meeting minutes.

Ms. Ricca moved to approve minutes from the April 25, 2023, meeting. The minutes were approved.

2. Discussion: Domestic Lawyers Academy

Bonnie Rivera discussed the domestic lawyers academy. This is a training oriented for new lawyers. In this context, the mentor is only providing support for one case.

3. Update on Administrative Issues

The Committee discussed communications regarding regulation.

4. Entity Action

The Committee recommended advancing Centro Hispano, Mercedes Argo, and Legal Assist J. to be approved by the Court.

The Committee voted to deny the application of Life Law.

The Committee approved for submission to the Court of the withdrawal of AGS and Believe First.



OFFICE OF LEGAL SERVICES INNOVATION

An Office of the Utah Supreme Court

Supreme Court Meeting

June 1, 2023

Notification Agenda

<i>Agenda Item</i>	<i>Attachments</i>
1. Report: May 2023 Activity Data April 2023 Activity Data	Doc 1 – attachment – Reports: May 2023 Activity Data and April 2023 Activity Data

Discussion & Action Agenda

<i>Agenda Item</i>	<i>Attachments</i>
1. Update on Bar Transition	
2. Communications and Outreach re: Bar Transition	
3. Licensing clarifications	
a. Background checks and vetting	
4. Amended Entity Action	
a. Motion Law	Doc 2- Amended Rec & Order
b. Gov Assist Legal	Doc 3 - Amended Rec & Order
c. Lindenberg Law Group	Doc 4 – Amended Rec & Order
5. Amended Entity Action	
d. Centro Hispano	Doc 5- Rec & Order

e. Legal Assistance J.

Doc 6- Rec & Order

f. Mercedes-Argo

Doc 7-Rec & Order

DOCUMENT 1
(SEE ATTACHMENT)

DOCUMENT 2

Amended Recommendation to the Court

Motion Law - NO. 084

June 1, 2023

SUMMARY: Motion Law is an ABS owned by a non-lawyer employing a lawyer to provide immigration and business services using a software case management tool. The system provides consumers access to their case file including: status updates, documentation, events, invoices, and payment mechanisms and are accessible during attorney client consultations. Motion Law serves consumers seeking assistance with immigration and business related legal needs by connecting them with lawyers, employed by the ABS, and a client accessible case management system.

Amendment Requested: Motion Law is seeking an Amended Order to allow it to also provide services in the business legal area. Because Motion Law is an ABS and all legal services are provided through lawyers, the Committee recommends revising the language of the authorization as recommended below.

ENTITY/SERVICE METHOD(S)	LEGAL AREAS
ABS <ul style="list-style-type: none">● Lawyers employed or managed by nonlawyer(s)● Nonlawyer ownership (50% or more)	Because Motion Law is an ABS in which all legal services are provided by lawyers, it is authorized to provide services to the extent of those lawyers' license, subject to the lawyers' duties and responsibilities under the Rules of Professional Conduct.

INNOVATION LEVEL REQUIREMENTS

CONDITIONS OF PARTICIPATION

Low

- Every 3 Month(s) Data reporting
- Badge
- Nonlawyer ownership disclosure

All Managers and Owners must:

- Act in good faith to further a client's best interests.
- Not allow economic or other conflicts of interests to adversely affect the legal services rendered to a client.
- Ensure that legal services are delivered with reasonable diligence and promptness.
- Not reveal confidential information pertaining to the representation of a client without the client's consent or as allowed or required by law.
- Not engage in or allow any activity that misleads or attempts to mislead a client, a court, or others.
- Not take any action or engage in activity that interferes with the professional independence of lawyers or others authorized to provide legal services.
- Develop systems and processes within the entity applicant to ensure that each of the above duties are met and satisfied.
- Complete a one-hour ethics training.

In the Supreme Court of the State of Utah

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In re: Application of Motion Law LLC

ORDER FOR AUTHORIZATION TO PRACTICE LAW IN UTAH

Amended June __, 2023

Based upon the Utah Supreme Court's plenary and constitutionally granted authority to regulate the practice of law in Utah, and the tenets of Standing Order 15, the Utah Supreme Court orders that Motion Law LLC ("Motion Law") is authorized to practice law in Utah within the regulatory sandbox and subject to the restrictions outlined below.

The Court has reviewed the amended recommendation of the Office of Legal Services Innovation ("Innovation Office") dated April 6, 2023 for Motion Law to be authorized to practice law in Utah as an ABS.

Motion Law is an ABS owned by a non-lawyer employing a lawyer to provide immigration services. The software tool provides consumers access to their case file including: status updates, documentation, events, invoices, and payment mechanisms and are accessible during attorney client consultations. Motion Law also handles client acquisition services.

The Innovation Office has assessed Motion Law's proposed entity structure, service methods, and legal areas, and has determined that Motion Law is a Low Innovation entity and that the risk of harm to its targeted consumers, relative to the risk of harm they currently face, is acceptable for authorization.

In light of the Court's responsibility to the public to effectively regulate the practice of law in Utah and in keeping with the tenets of Standing Order 15, the Court now orders as follows:

1. Motion Law is authorized to offer legal services through the following service **methods**:
 - a. ABS
 - i. Lawyers employed or managed by nonlawyer(s)
 - ii. Nonlawyer ownership
2. **Because Motion Law is an Alternative Business Structure ("ABS") in which all legal services are provided by lawyers, it is authorized to provide services to the extent of those lawyers' license, subject to the lawyers' duties and responsibilities under the Rules of Professional Conduct.**

3. Motion Law shall conform to the Low Innovation reporting requirements imposed by the Innovation Office.
4. Motion Law shall prominently display the following disclosure requirements:
 - a. Innovation Office Badge
 - b. Nonlawyer ownership disclosure
5. This authorization is granted for the duration of the existence of the Sandbox, or until exit and permanent licensure at the discretion of the Court.
6. All managers and owners are hereby ordered to:
 - a. Act in good faith to further a client's best interests.
 - b. Not allow economic or other conflicts of interests to adversely affect the legal services rendered to a client.
 - c. Ensure that legal services are delivered with reasonable diligence and promptness.
 - d. Not reveal confidential information pertaining to the representation of a client without the client's consent or as allowed or required by law.
 - e. Not engage in or allow any activity that misleads or attempts to mislead a client, a court, or others.
 - f. Not take any action or engage in activity that interferes with the professional independence of lawyers or others authorized to provide legal services.
 - g. Develop systems and processes within the entity applicant to ensure that each of the above duties are met and satisfied.
 - h. Complete a one-hour ethics training approved by the LSI Committee that explains these obligations.

All managers and owners will be required to sign an attestation to the foregoing before launching any services for the public.

7. Authorization is subject to Motion Law's compliance with the conditions and requirements set forth in the Innovation Office Manual and verification by the Innovation Office that the company's services are not causing material harm to consumers.
8. This authorization does not relieve Motion Law, its employees, or any associated lawyer from compliance with applicable state and federal laws and any rules of another state or other governing body. Motion Law is responsible for assuring that it is in compliance with the laws and rules of any other affected jurisdiction.

If Motion Law wishes to alter these conditions or requirements, it must submit any such change to the Innovation Office for further assessment. The Innovation Office will assess the proposed change and may permit the change if it deems the change does not materially increase the risks to consumers. If the Innovation Office finds a material increase in risk then it will present the issue to the Court for further consideration.

DATED this ___ day of April, 2023.

Matthew B. Durrant
Chief Justice

DOCUMENT 3

Amended Recommendation to the Court

Gov Assist Legal - NO. 050

April 6, 2023

SUMMARY: GovAssist Legal has been operating in Utah’s legal Sandbox since November 2021. It formed a nonlawyer owned company offering immigration-focused legal services through lawyer employees. The entity is focused on bringing comprehensive immigration support to small and medium businesses and moderate to lower income individuals and/or families.

Amendment Requested: Gov Assist Legal is seeking an amendment to its authorization order to list all websites it intends to use for marketing. Specifically, Gov Assist does its marketing through Google, which it found to be the most cost effective method for marketing immigration services. Google recently changed its policy due to so many fraudulent actors in the immigration and government service space. They are now specifically requiring that companies marketing assistance with government services have some type of proof of government authorization for the website itself. Gov Assist has been using its original order to help satisfy this requirement, but would like to get Google to approve additional sites to help broaden its marketing reach.

ENTITY/SERVICE METHOD(S)	LEGAL AREAS
ABS <ul style="list-style-type: none">• Lawyers employed or managed by nonlawyer(s)• Nonlawyer ownership (50% or more)	Because Gov Assist Legal is an Alternative Business Structure (“ABS”) in which all legal services are provided by lawyers, it is authorized to provide services to the extent of those lawyers’ license, subject to the lawyers’ duties and responsibilities under the Rules of Professional Conduct.

INNOVATION LEVEL REQUIREMENTS	CONDITIONS OF PARTICIPATION
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Low

- Every 3 Month(s) Data reporting
- Badge
- Nonlawyer ownership disclosure

All Managers and Owners must:

- Act in good faith to further a client's best interests.
- Not allow economic or other conflicts of interests to adversely affect the legal services rendered to a client.
- Ensure that legal services are delivered with reasonable diligence and promptness.
- Not reveal confidential information pertaining to the representation of a client without the client's consent or as allowed or required by law.
- Not engage in or allow any activity that misleads or attempts to mislead a client, a court, or others.
- Not take any action or engage in activity that interferes with the professional independence of lawyers or others authorized to provide legal services.
- Develop systems and processes within the entity applicant to ensure that each of the above duties are met and satisfied.
- Complete a one-hour ethics training.

In the Supreme Court of the State of Utah

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In re: Application of Gov Assist Legal LLC

ORDER FOR AUTHORIZATION TO PRACTICE LAW IN UTAH

Amended June ____, 2023

Based upon the Utah Supreme Court's plenary and constitutionally granted authority to regulate the practice of law in Utah, and the tenets of Standing Order 15, the Utah Supreme Court orders that Gov Assist Legal LLC ("Gov Assist Legal") is authorized to practice law in Utah within the regulatory sandbox and subject to the restrictions outlined below.

The Court has reviewed the amended recommendation of the Office of Legal Services Innovation ("Innovation Office") dated April 6, 2023 for Gov Assist Legal to be authorized to practice law in Utah as an ABS.

GovAssist Legal has been operating in Utah's legal Sandbox since November 2021. It formed a nonlawyer owned company offering immigration-focused legal services through lawyer employees. The entity is focused on bringing comprehensive immigration support to small and medium businesses and moderate to lower income individuals and/or families.

GovAssist Legal, LLC is owned by GovAssist, LLC - an established company based in Puerto Rico and offering travel and visa related services. GovAssist Legal will operate both through a brick-and-mortar location and through various consumer-facing websites as follows:

- a. <https://immigrate.us/>
- b. <https://visassist.com/>
- c. <https://govassistlegal.com/>
- d. <https://govassist.com/>
- e. <https://visatravel.com/>
- f. <https://buenavisa.com/>
- g. <https://visaexpress.us/>

Consumers using GovAssist Legal's immigration services will be able to use the company's case management platform and form completion software, as well as have access to additional assistance from lawyer employees.

The Innovation Office has assessed Gov Assist Legal's proposed entity structure, service methods, and legal areas, and has determined that Gov Assist Legal is a Low Innovation entity and that the risk of harm to its targeted consumers, relative to the risk of harm they currently face, is acceptable for authorization.

In light of the Court's responsibility to the public to effectively regulate the practice of law in Utah and in keeping with the tenets of Standing Order 15, the Court now orders as follows:

1. Gov Assist Legal is authorized to offer legal services through the following service **methods**:
 - a. ABS
 - i. Lawyers employed or managed by nonlawyer(s)
 - ii. Nonlawyer ownership (50% or more)
2. **Because Gov Assist Legal is an Alternative Business Structure ("ABS") in which all legal services are provided by lawyers, it is authorized to provide services to the extent of those lawyers' license, subject to the lawyers' duties and responsibilities under the Rules of Professional Conduct.**
3. All lawyer employees of Govt Assist Legal and any associated entities who offer legal services to the public are required to comply with the Utah Rules of Professional Conduct.
4. Gov Assist Legal shall conform to the Low Innovation reporting requirements imposed by the Innovation Office.
5. Gov Assist Legal shall prominently display the following disclosure requirements:
 - a. Innovation Office Badge
 - b. Nonlawyer ownership disclosure
6. This authorization is granted for the duration of the existence of the Sandbox, or until exit and permanent licensure at the discretion of the Court.
7. All managers and owners are hereby ordered to:
 - a. Act in good faith to further a client's best interests.
 - b. Not allow economic or other conflicts of interests to adversely affect the legal services rendered to a client.
 - c. Ensure that legal services are delivered with reasonable diligence and promptness.
 - d. Not reveal confidential information pertaining to the representation of a client without the client's consent or as allowed or required by law.
 - e. Not engage in or allow any activity that misleads or attempts to mislead a client, a court, or others.
 - f. Not take any action or engage in activity that interferes with the professional independence of lawyers or others authorized to provide legal services.
 - g. Develop systems and processes within the entity applicant to ensure that each of the above duties are met and satisfied.
 - h. Complete a one-hour ethics training approved by the LSI Committee that explains these obligations.
8. Authorization is subject to Gov Assist Legal's compliance with the conditions and requirements set forth in the Innovation Office Manual and the Innovation Office Recommendation to the

Court and to a verification by the Innovation Office that the company's services are not causing material harm to consumers.

9. This authorization does not relieve Gov Assist Legal, its employees, or any associated lawyer from compliance with applicable state and federal laws and any rules of another state or other governing body. Gov Assist Legal is responsible for assuring that it is in compliance with the laws and rules of any other affected jurisdiction.

If Gov Assist Legal wishes to alter these conditions or requirements, it must submit any such change to the Innovation Office for further assessment. The Innovation Office will assess the proposed change and may permit the change if it deems the change does not materially increase the risks to consumers. If the Innovation Office finds a material increase in risk then it will present the issue to the Court for further consideration.

DATED this ____ day of April, 2023.

Matthew B. Durrant
Chief Justice

DOCUMENT 4

Amended Recommendation to the Court Lindenberg Law Group – No. 075

June 1, 2023

SUMMARY: Lindenberg Law Group is an ABS providing legal services in emerging areas of business law with overlap in cyber-security, Web 3/NFT, and healthcare specific to the field of medical aesthetics which serves as an intersection of medicine and retail.

Amendment Requested: Lindenberg Law Group is seeking an Amended Order to allow it to also provide services in related to employment law. Because Lindenberg Law Group is an ABS and all legal services are provided through lawyers, the Committee recommends revising the language of the authorization as recommended below.

ENTITY/SERVICE METHOD(S)	LEGAL AREAS
ABS <ul style="list-style-type: none">● Lawyers employed or managed by nonlawyer(s)● Nonlawyer ownership (50% or more)	Because Lindenberg Law Group is an ABS in which all legal services are provided by lawyers, it is authorized to provide services to the extent of those lawyers' license, subject to the lawyers' duties and responsibilities under the Rules of Professional Conduct.

INNOVATION LEVEL REQUIREMENTS	CONDITIONS OF PARTICIPATION
Low <ul style="list-style-type: none">● Every 3 Month(s) Data reporting● Badge● Nonlawyer ownership disclosure	All Managers and Owners must: <ul style="list-style-type: none">● Act in good faith to further a client's best interests.● Not allow economic or other conflicts of interests to adversely affect the legal services rendered to a client.● Ensure that legal services are delivered with reasonable diligence and promptness.● Not reveal confidential information pertaining to the representation of a client

without the client's consent or as allowed or required by law.

- Not engage in or allow any activity that misleads or attempts to mislead a client, a court, or others.
- Not take any action or engage in activity that interferes with the professional independence of lawyers or others authorized to provide legal services.
- Develop systems and processes within the entity applicant to ensure that each of the above duties are met and satisfied.
- Complete a one-hour ethics training.

In the Supreme Court of the State of Utah

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In re: Application of Lindenberg Law Group

ORDER FOR AUTHORIZATION TO PRACTICE LAW IN UTAH Amended June 1, 2023

Based upon the Utah Supreme Court's plenary and constitutionally granted authority to regulate the practice of law in Utah, and the tenets of Standing Order 15, the Utah Supreme Court orders that Lindenberg Law Group is authorized to practice law in Utah within the regulatory sandbox and subject to the restrictions outlined below.

The Court has reviewed the recommendation of the Office of Legal Services Innovation ("Innovation Office") for Lindenberg Law Group to be authorized to practice law in Utah.

Lindenberg Law Group is an Alternative Business Structure ("ABS") seeking to provide legal services in emerging areas of business law with overlap in cyber-security, Web 3/NFT, and healthcare specific to the field of medical aesthetics which serves as an intersection of medicine and retail.

The Innovation Office has assessed the risk of harm to Lindenberg Law Group targeted

consumers relative to the risk of harm they currently face and has determined that the risk of harm presented by Lindenberg Law Group's service is Low.

In light of the Court's responsibility to the public to effectively regulate the practice of law in Utah and in keeping with the tenets of Standing Order 15, the Court now orders as follows:

1. Lindenberg Law Group is authorized to offer legal services through the following methods:
 - a. Lawyer employed or managed by a nonlawyer
 - b. Nonlawyer ownership
 - c. Lawyers sharing profits with nonlawyers
2. **Because Lindenberg Law Group is an Alternativ Business Structure ("ABS") in which all legal services are provided by lawyers, it is authorized to provide services to the extent of those lawyers' license, subject to the lawyers' duties and responsibilities under the Rules of Professional Conduct.**
3. Lindenberg Law Group shall conform to the Low Innovation reporting requirements imposed by the Innovation Office.
4. Lindenberg Law Group will prominently display the following disclosure requirements:
 - d. Innovation Office Badge
 - e. Nonlawyer ownership disclosure
5. This authorization is granted for the duration of the existence of the Sandbox, or until exit and permanent licensure at the discretion of the Court.
6. All managers and owners are hereby ordered to:
 - f. Act in good faith to further a client's best interests.
 - g. Not allow economic or other conflicts of interests to adversely affect the legal services rendered to a client.
 - h. Ensure that legal services are delivered with reasonable diligence and promptness.
 - i. Not reveal confidential information pertaining to the representation of a client without the client's consent or as allowed or required by law.
 - j. Not engage in or allow any activity that misleads or attempts to mislead a client, a court, or others.
 - k. Not take any action or engage in activity that interferes with the professional independence of lawyers or others authorized to provide legal services.
 - l. Develop systems and processes within the entity applicant to ensure that each of the above duties are met and satisfied.
 - m. Complete a one-hour ethics training approved by the LSI Committee that explains these obligations.

All managers and owners will be required to sign an attestation to the foregoing.

7. Authorization is subject to Lindenberg Law Group's compliance with the conditions and requirements set forth in the Innovation Office Manual and verification by the Innovation Office that the company's services are not causing material harm to consumers.

8. This authorization does not relieve Lindenberg Law Group, its employees, or any associated lawyer from compliance with applicable state and federal laws and any rules of another state or other governing body. Motion Law is responsible for assuring that it is in compliance with the laws and rules of any other affected jurisdiction.

If Lindenberg Law Group wishes to alter these conditions or requirements, it must submit any such change to the Innovation Office for further assessment. The Innovation Office will assess the proposed change and may permit the change if it deems the change does not materially increase the risks to consumers. If the Innovation Office finds a material increase in risk, then it will present the issue to the Court for further consideration.

This authorization is granted for the duration of the existence of the Sandbox, or until exit and permanent licensure at the discretion of the Court. Authorization is subject to Lindenberg Law Group's compliance with the conditions and requirements set forth in the Innovation Office Manual and the Innovation Office Recommendation to the Court and to a verification by the Innovation Office that the company's services are not causing material harm to consumers.

DATED this ___ day of December, 2022.

Matthew B. Durrant
Chief Justice

DOCUMENT 5

Recommendation to the Court

Centro Hispano- No. 0054

June 1, 2023

SUMMARY:

Centro Hispano is a nonprofit which has been serving Utah County’s Hispanic and Latino Communities since 2002. It currently provides a range of services including information on healthcare, taxes, and immigration. It seeks to train non-lawyer staff to provide basic legal services in family law. Centro Hispano is already providing legal information and referrals to the numerous community members they serve. They assert that allowing them to go one step further and provide the necessary legal advice and document preparation will expand their ability to serve this community, while maintaining current referral systems for more complex cases needing more comprehensive representation.

Centro Hispano staff will be attending Utah Legal Service’s Domestic Lawyers Academy (“DLA”) to receive training and hands on experience with divorce law. Through the DLA, Centro Hispano will have access to lawyer mentors but they will not be in an ongoing, quality oversight role.

Innovation Assessment:

Centro Hispano seeks to serve low to moderate income individuals and families in the Hispanic and Latino Communities of Utah County, including primarily Spanish speakers. Many consumers do not know that their problems potentially have a legal solution, Centro Hispano is helping consumers with a host of needs which naturally allow them to screen and assist with legal needs. The proposal meets the Innovative requirement in that it seeks to provide Utah’s Hispanic and Latino communities accessible and affordable legal services, in their native language, through leveraging existing relationships of service providers within the target community.

Recommendation:

The Committee recommends provisionally authorizing Centro Hispano as a High Innovation entity within the sandbox. The Committee further recommends authorizing Centro Hispano to provide the limited legal services outlined below for people seeking assistances with divorces only. Centro Hispano will only be permitted to offer legal services to the public upon satisfactorily completing the relevant pre-launch assessment of services.

ENTITY MEMBERS	PRECEDENT
Owners: Non-Profit Managers: Jackie Larson	Same Service Method & Innovation Level Divorcio Amigable

ENTITY/SERVICE METHOD(S)	LEGAL AREAS/ISSUES
<p>Alternative Legal Provider (Human)</p> <ul style="list-style-type: none"> ● Legal advice ● Form completion/ routine document assistance ● Pleadings/motion drafting ● Negotiation assistance (out of court only) <p>With no ongoing involvement or oversight by a Utah-licensed lawyer.</p> <p><u>Centro Hispano is authorized to assist consumers up to and including court ordered mediation.</u></p> <p><u>No in court representation is authorized at this time.</u></p>	<p>Key Area:</p> <ul style="list-style-type: none"> ☞ Family and Marriage – limited to divorces which would qualify for Track 1 (Standard Track) under Rule 100A of the Utah Rules of Civil Procedure. <p>This means that Centro Hispano can only serve consumers in simple divorce matters which do not require expert witnesses or complex discovery.</p>

INNOVATION LEVEL REQUIREMENTS	CONDITIONS OF PARTICIPATION
<p>Moderate</p> <ul style="list-style-type: none"> ☞ Monthly data reporting ☞ Badge ☞ Alternative Legal Provider disclosure ☞ Satisfactory completion of relevant pre-launch assessments ☞ Post-launch audit at the discretion of the Office 	<p>All Managers and Owners must:</p> <ul style="list-style-type: none"> ● Act in good faith to further a client’s best interests. ● Not allow economic or other conflicts of interests to adversely affect the legal services rendered to a client. ● Ensure that legal services are delivered with reasonable diligence and promptness. ● Not reveal confidential information pertaining to the representation of a client without the client’s consent or as allowed or required by law. ● Not engage in or allow any activity that misleads or attempts to mislead a client, a court, or others. ● Not take any action or engage in activity that interferes with the professional independence of lawyers or others authorized to provide legal services. ● Develop systems and processes within the entity applicant to ensure that each of the above duties are met and satisfied. ● Complete a one-hour ethics training.

	Owners and managers will be required to sign an attestation to their compliance with these conditions.
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WAIVERS	
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None Requested	
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In the Supreme Court of the State of Utah

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In re: Application of Centro Hispano

ORDER FOR PROVISIONAL AUTHORIZATION WITHIN THE UTAH LEGAL SANDBOX

Based upon the Utah Supreme Court's plenary and constitutionally granted authority to regulate the practice of law in Utah, and the tenets of Standing Order 15, the Utah Supreme Court orders that Centro Hispano is provisionally authorized within the regulatory sandbox and subject to the restrictions outlined below.

The Court has reviewed the amended recommendation of the Office of Legal Services Innovation ("Innovation Office") dated June ___, 2023 for Centro Hispano to be provisionally authorized within the Utah legal sandbox.

Centro Hispano is a nonprofit which has been serving Utah County's Hispanic and Latino Communities since 2002. It currently provides a range of services including information on healthcare, taxes, and immigration. It seeks to train non-lawyer staff to provide basic legal services in family law. Centro Hispano is already providing legal information and referrals to the numerous community members they serve. They assert that allowing them to go one step further and provide the necessary legal advice and document preparation will expand their ability to serve this community, while maintaining current referral systems for more complex cases needing more comprehensive representation.

Centro Hispano staff will be attending Utah Legal Service's Domestic Lawyers Academy ("DLA") to receive training and hands on experience with divorce law. Through the DLA, Centro Hispano will have access to lawyer mentors but those mentors will not be in an ongoing, quality oversight role.

The LSI Committee has assessed Centro Hispano's proposed entity structure, service methods, and legal areas and has determined that Centro Hispano is a High Innovation entity and that the risk of harm to its targeted consumers, relative to the risk of harm they currently face, is acceptable for authorization under certain conditions. The Committee further recommends authorizing Centro Hispano to provide limited legal advice and assistance as outlined in the recommendation for divorces only at this time.

In light of the Court's responsibility to the public to effectively regulate the practice of law in Utah and in keeping with the tenets of Standing Order 15, the Court now orders as follows:

1. Centro Hispano is provisionally authorized as a High Innovation entity to develop legal services within the Utah legal sandbox. Provisionally authorization is required for all

entities with service models qualifying as High Innovation. High Innovation entities must satisfactorily complete the relevant pre-launch service assessments as required by the Innovation Office before they will be authorized to offer any legal services to the public.

2. Centro Hispano is provisionally authorized to develop legal services through the following service **methods**:
 - a. Alternative Legal Provider (Human)
 - i. Legal advice
 - ii. Form completion/ routine document assistance
 - iii. Pleadings/motion drafting
 - iv. Negotiation assistance (out of court only)
 - b. With no involvement or oversight from a Utah-licensed lawyer.

Centro Hispano is authorized to assist consumers up to and including court ordered mediation.

No in court representation is authorized at this time.

3. Centro Hispano is provisionally authorized to develop legal services across the following legal **area**:
 - c. Family and Marriage – limited to **divorces which would qualify for Track 1 (Standard Track) under Rule 100A of the Utah Rules of Civil Procedure.** This means that Centro Hispano can only serve consumers in simple divorce matters which do not require expert witnesses or complex discovery.
4. Centro Hispano shall conform to the High Innovation reporting requirements imposed by the Innovation Office.
5. Centro Hispano shall prominently display the following disclosure requirements:
 - d. Innovation Office Badge
 - e. Alternative Legal Provider disclosure.
6. This provisional authorization is granted for up to 24 months.
7. All managers and owners are hereby ordered to:
 - f. Act in good faith to further a client's best interests.
 - g. Not allow economic or other conflicts of interests to adversely affect the legal services rendered to a client.
 - h. Ensure that legal services are delivered with reasonable diligence and promptness.
 - i. Not reveal confidential information pertaining to the representation of a client without the client's consent or as allowed or required by law.
 - j. Not engage in or allow any activity that misleads or attempts to mislead a client, a court, or others.
 - k. Not take any action or engage in activity that interferes with the professional independence of lawyers or others authorized to provide legal services.

- l. Develop systems and processes within the entity applicant to ensure that each of the above duties are met and satisfied.
- m. Complete a one-hour ethics training approved by the LSI Committee that explains these obligations.

All managers and owners will be required to sign an attestation to the foregoing before launching any services for the public.

8. Provisional authorization is subject to Centro Hispano's compliance with the conditions and requirements set forth in the Innovation Office Manual, including compliance with all vetting requirements and payment of all applicable fees unless waived by the Office, and verification by the Innovation Office that the entity's services are not causing material harm to consumers.
9. This provisional authorization does not relieve Centro Hispano, its employees, or any associated lawyer from compliance with applicable state and federal laws and any rules of another state or other governing body. Centro Hispano is responsible for assuring that it complies with the laws and rules of any other affected jurisdiction.

If Centro Hispano wishes to alter these conditions or requirements, it must submit any such change to the Innovation Office for further assessment. The Innovation Office will assess the proposed change and may permit the change if it deems the change does not materially increase the risks to consumers. If the Innovation Office finds a material increase in risk then it will present the issue to the Court for further consideration.

DATED this ___ day of _____, 2023.

Matthew B. Durrant
Chief Justice

DOCUMENT 6

Recommendation to the Court Legal Assistance. J.- No. 0072

June 1, 2023

SUMMARY:

Legal Assistance J. will be an entity providing limited legal assistance primarily to the Hispanic community through a nonlawyer. Legal Assistance J. seeks authorization to serve the Hispanic community of Utah County with family law and domestic violence matters.

Legal Assistance J. staff will be attending Utah Legal Service's Domestic Lawyers Academy ("DLA") to receive training and hands on experience with divorce law. Through the DLA, Legal Assistance J. staff will have access to lawyer mentors but those mentors will not be in an ongoing, quality oversight role.

Innovation Assessment:

Legal Assistance J. seeks authorization to serve the underserved Hispanic community of Utah County with family law, and domestic violence matters in their native language.

Recommendation:

The Committee recommends provisionally authorizing Legal Assistance J. as a High Innovation entity within the sandbox. The Committee further recommends authorizing Legal Assistance J. to provide the limited legal services outlined below for people seeking assistance with standard divorces and certain domestic violence issues as listed below only. Legal Assistance J. will only be permitted to offer legal services to the public upon satisfactorily completing the relevant pre-launch assessment of services.

ENTITY MEMBERS	PRECEDENT
Owners: Jessica Martinez Zarate Moises Morales Martinez Managers: Jessica Martinez Zarate	Same Service Method & Innovation Level Divorcio Amigable
ENTITY/SERVICE METHOD(S)	LEGAL AREAS/ISSUES

<p>Alternative Legal Provider (Human)</p> <ul style="list-style-type: none"> ● Legal advice ● Form completion/ routine document assistance ● Pleadings/motion drafting ● Negotiation assistance (out of court only) <p>With no ongoing involvement or oversight by a Utah-licensed lawyer.</p> <p><u>Legal Assistance J. is authorized to assist consumers up to and including court ordered mediation.</u></p> <p><u>No in court representation is authorized at this time.</u></p>	<p>Key Area:</p> <ul style="list-style-type: none"> € Family and Marriage – limited to divorces which would qualify for Track 1 (Standard Track) under Rule 100A of the Utah Rules of Civil Procedure. This means that Legal Assistance J. can only serve consumers in simple divorce matters which do not require expert witnesses or complex discovery. € Intimate Partner Violence – legal advice and form completion assistance related to protective orders, restraining orders, or stalking injunctions only
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INNOVATION LEVEL REQUIREMENTS	CONDITIONS OF PARTICIPATION
<p>Moderate</p> <ul style="list-style-type: none"> ● Monthly data reporting ● Badge ● Alternative Legal Provider disclosure ● Satisfactory completion of relevant pre-launch assessments ● Post-launch audit at the discretion of the Office 	<p>All Managers and Owners must:</p> <ul style="list-style-type: none"> ● Act in good faith to further a client’s best interests. ● Not allow economic or other conflicts of interests to adversely affect the legal services rendered to a client. ● Ensure that legal services are delivered with reasonable diligence and promptness. ● Not reveal confidential information pertaining to the representation of a client without the client’s consent or as allowed or required by law. ● Not engage in or allow any activity that misleads or attempts to mislead a client, a court, or others. ● Not take any action or engage in activity that interferes with the professional independence of lawyers or others authorized to provide legal services. ● Develop systems and processes within the entity applicant to ensure that each of the above duties are met and satisfied. ● Complete a one-hour ethics training. <p>Owners and managers will be required to sign an attestation to their compliance with these conditions.</p>

WAIVERS

None Requested

In the Supreme Court of the State of Utah

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In re: Application of Legal Assistance J.

ORDER FOR PROVISIONAL AUTHORIZATION WITHIN THE UTAH LEGAL SANDBOX

Based upon the Utah Supreme Court's plenary and constitutionally granted authority to regulate the practice of law in Utah, and the tenets of Standing Order 15, the Utah Supreme Court orders that Legal Assistance J. is provisionally authorized within the regulatory sandbox and subject to the restrictions outlined below.

The Court has reviewed the amended recommendation of the Office of Legal Services Innovation ("Innovation Office") dated June ___, 2023 for Legal Assistance J. to be provisionally authorized within the Utah legal sandbox.

Legal Assistance J. will be an entity providing limited legal assistance primarily to the Hispanic community through a nonlawyer. Legal Assistance J. seeks authorization to serve the Hispanic community of Utah County with family law and domestic violence matters.

Legal Assistance J. staff will be attending Utah Legal Service's Domestic Lawyers Academy ("DLA") to receive training and hands on experience with divorce law. Through the DLA, Legal Assistance J. will have access to lawyer mentors but those mentors will not be in an ongoing, quality oversight role.

The LSI Committee has assessed Legal Assistance J. 's proposed entity structure, service methods, and legal areas and has determined that Legal Assistance J. is a High Innovation entity and that the risk of harm to its targeted consumers, relative to the risk of harm they currently face, is acceptable for provisional authorization. The Committee further recommends authorizing Legal Assistance J. to provide limited legal advice and assistance as outlined in the recommendation for divorces and certain domestic violence issues at this time.

In light of the Court's responsibility to the public to effectively regulate the practice of law in Utah and in keeping with the tenets of Standing Order 15, the Court now orders as follows:

10. Legal Assistance J. is provisionally authorized as a High Innovation entity to develop legal services within the Utah legal sandbox. Provisionally authorization is required for all entities with service models qualifying as High Innovation. High Innovation entities must satisfactorily complete the relevant pre-launch service assessments as required by the Innovation Office before they will be authorized to offer any legal services to the public.

11. Legal Assistance J. is provisionally authorized to develop legal services through the following service **methods:**

- a. Human Alternative Legal Provider
 - i. Legal advice
 - ii. Form completion/ routine document assistance
 - iii. Pleadings/motion drafting
 - iv. Negotiation assistance (out of court only)
- b. With no involvement or oversight from a Utah-licensed lawyer.

Legal Assistance J. is authorized to assist consumers up to and including court ordered mediation.

No in court representation is authorized at this time.

12. Legal Assistance J. is provisionally authorized to develop legal services across the following legal **areas:**

- c. Key legal areas:
 - i. Family and Marriage – limited to divorces which would qualify for Track 1 (Standard Track) under [Rule 100A](#) of the Utah Rules of Civil Procedure. This means that Legal Assistance J. can only serve consumers in simple divorce matters which do not require expert witnesses or complex discovery.
 - ii. Domestic and Intimate Partner Violence - legal advice related to protective orders, restraining orders, or stalking injunctions only.

13. Legal Assistance J. shall conform to the High Innovation reporting requirements imposed by the Innovation Office.

14. Legal Assistance J. shall prominently display the following disclosure requirements:

- d. Innovation Office Badge
- e. Alternative Legal Provider disclosure

15. This provisional authorization is granted for up to 24 months.

16. All managers and owners are hereby ordered to:

- f. Act in good faith to further a client's best interests.
- g. Not allow economic or other conflicts of interests to adversely affect the legal services rendered to a client.
- h. Ensure that legal services are delivered with reasonable diligence and promptness.
- i. Not reveal confidential information pertaining to the representation of a client without the client's consent or as allowed or required by law.
- j. Not engage in or allow any activity that misleads or attempts to mislead a client, a court, or others.
- k. Not take any action or engage in activity that interferes with the professional independence of lawyers or others authorized to provide legal services.
- l. Develop systems and processes within the entity applicant to ensure that each of the above duties are met and satisfied.

- m. Complete a one-hour ethics training approved by the LSI Committee that explains these obligations.

All managers and owners will be required to sign an attestation to the foregoing before launching any services for the public.

- 17. Provisional authorization is subject to Legal Assistance J. 's compliance with the conditions and requirements set forth in the Innovation Office Manual, including compliance with all vetting requirements and payment of all applicable fees unless waived by the Office, and verification by the Innovation Office that the entity's services are not causing material harm to consumers.
- 18. This provisional authorization does not relieve Legal Assistance J. , its employees, or any associated lawyer from compliance with applicable state and federal laws and any rules of another state or other governing body. Legal Assistance J. is responsible for assuring that it complies with the laws and rules of any other affected jurisdiction.

If Legal Assistance J. wishes to alter these conditions or requirements, it must submit any such change to the Innovation Office for further assessment. The Innovation Office will assess the proposed change and may permit the change if it deems the change does not materially increase the risks to consumers. If the Innovation Office finds a material increase in risk then it will present the issue to the Court for further consideration.

DATED this ___ day of _____, 2023.

Matthew B. Durrant
Chief Justice

DOCUMENT 7

Recommendation to the Court

Mercedes Argo- No. 0069

June 1, 2023

SUMMARY:

Mercedes-Argo & Assoc., located in West Valley, is owned by Mercedes Arredondo. All legal services offered by this entity will be provided by an Alternative Legal Provider (“ALP”). Mercedes-Argo & Assoc. seeks authorization to serve the Hispanic community of West Valley City with family law matters.

Mercedes-Argo staff will be attending Utah Legal Service’s Domestic Lawyers Academy (“DLA”) to receive specific training and hands on experience with divorce law. Through the DLA, Mercedes-Argo staff will have access to lawyer mentors but those mentors will not be in an ongoing, quality oversight role.

Innovation Assessment:

Mercedes-Argo meets the innovative requirement by providing legal services to a currently underserved community, the Hispanic community of West Valley City, in their native language.

Recommendation:

The Committee recommends provisionally authorizing Mercedes-Argo as a High Innovation entity within the sandbox. The Committee further recommends authorizing Mercedes-Argo to provide the limited legal services outlined below for people seeking assistances with divorces only. Mercedes-Argo will only be permitted to offer legal services to the public upon satisfactorily completing the relevant pre-launch assessment of services.

ENTITY MEMBERS	PRECEDENT
Owners: Mercedes Arredondo Rodolfo Mendoza Managers: Mercedes Arredondo Providers: Mercedes Arredondo	Same Service Method & Innovation Level Divorcio Amigable
ENTITY/SERVICE METHOD(S)	LEGAL AREAS/ISSUES

<p>Human Alternative Legal Provider</p> <ul style="list-style-type: none"> ● Legal advice ● Form completion/ routine document assistance ● Pleadings/motion drafting ● Negotiation assistance (out of court only) <p>With no ongoing involvement or oversight by a Utah-licensed lawyer.</p> <p><u>Mercedes-Argo is authorized to assist consumers up to and including court ordered mediation.</u></p> <p><u>No in court representation is authorized at this time.</u></p>	<p>Key Area:</p> <ul style="list-style-type: none"> ● Family and Marriage – limited to divorces which would qualify for Track 1 (Standard Track) under Rule 100A of the Utah Rules of Civil Procedure. <p>This means that Mercedes-Argo can only serve consumers in simple divorce matters which do not require expert witnesses or complex discovery.</p>
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INNOVATION LEVEL REQUIREMENTS	CONDITIONS OF PARTICIPATION
<p>Moderate</p> <ul style="list-style-type: none"> ∓ Montly data reporting ∓ Badge ∓ Alternative Legal Provider disclosure ∓ Satisfactory completion of relevant pre-launch assesments ∓ Post-launch audit at the discretion of the Office 	<p>All Managers and Owners must:</p> <ul style="list-style-type: none"> ● Act in good faith to further a client’s best interests. ● Not allow economic or other conflicts of interests to adversely affect the legal services rendered to a client. ● Ensure that legal services are delivered with reasonable diligence and promptness. ● Not reveal confidential information pertaining to the representation of a client without the client’s consent or as allowed or required by law. ● Not engage in or allow any activity that misleads or attempts to mislead a client, a court, or others. ● Not take any action or engage in activity that interferes with the professional independence of lawyers or others authorized to provide legal services. ● Develop systems and processes within the entity applicant to ensure that each of the above duties are met and satisfied. ● Complete a one-hour ethics training. <p>Owners and managers will be required to sign an attestation to their compliance with these conditions.</p>

WAIVERS

None Requested

In the Supreme Court of the State of Utah

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In re: Application of Mercedes-Argo

ORDER FOR PROVISIONAL AUTHORIZATION WITHIN THE UTAH LEGAL SANDBOX

Based upon the Utah Supreme Court's plenary and constitutionally granted authority to regulate the practice of law in Utah, and the tenets of Standing Order 15, the Utah Supreme Court orders that Mercedes-Argo is provisionally authorized within the regulatory sandbox and subject to the restrictions outlined below.

The Court has reviewed the amended recommendation of the Office of Legal Services Innovation ("Innovation Office") dated June ___, 2023 for Mercedes-Argo to be provisionally authorized within the Utah legal sandbox.

Mercedes-Argo & Assoc., located in West Valley, is owned by Mercedes Arredondo. All legal services offered by this entity will be provided by an Alternative Legal Provider ("ALP"). Mercedes-Argo & Assoc. seeks authorization to serve the Hispanic community of West Valley City with family law matters.

Mercedes-Argo staff will be attending Utah Legal Service's Domestic Lawyers Academy ("DLA") to receive specific training and hands on experience with divorce law. Through the DLA, Mercedes-Argo staff will have access to lawyer mentors but those mentors will not be in an ongoing, quality oversight role.

The LSI Committee has assessed Mercedes-Argo's proposed entity structure, service methods, and legal areas and has determined that Mercedes-Argo is a High Innovation entity and that the risk of harm to its targeted consumers, relative to the risk of harm they currently face, is acceptable for provisional authorization under certain conditions. The Committee further recommends authorizing Mercedes-Argo to provide limited legal advice and assistance as outlined in the recommendation for divorces only at this time.

In light of the Court's responsibility to the public to effectively regulate the practice of law in Utah and in keeping with the tenets of Standing Order 15, the Court now orders as follows:

19. Mercedes-Argo is provisionally authorized as a High Innovation entity to develop legal services within the Utah legal sandbox. Provisional authorization is required for all entities with service models qualifying as High Innovation. High Innovation entities must satisfactorily complete the relevant pre-launch service assessments as required by the Innovation Office before they will be authorized to offer any legal services to the public.

20. Mercedes-Argo is provisionally authorized to develop legal services through the following service **methods:**

- a. Human Alternative Legal Provider
 - i. Legal advice
 - ii. Form completion/ routine document assistance
 - iii. Pleadings/motion drafting
 - iv. Negotiation assistance (outof court only)
- a. With no involvement or oversight from a Utah-licensed lawyer.

Mercedes-Argo is authorized to assist consumers up to and including court ordered mediation.

No in court representation is authorized at this time.

21. Mercedes-Argo is provisionally authorized to develop legal services across the following legal **areas:**

- b. Family and Marriage – limited to divorces which would qualify for Track 1 (Standard Track) under [Rule 100A](#) of the Utah Rules of Civil Procedure. This means that Mercedes-Argo can only serve consumers in simple divorce matters which do not require expert witnesses or complex discovery.

22. Mercedes-Argo shall conform to the High Innovation reporting requirements imposed by the Innovation Office.

23. Mercedes-Argo shall prominently display the following disclosure requirements:

- c. Innovation Office Badge
- d. Alternative Legal Provider disclosure

24. This provisional authorization is granted for up to 24 months.

25. All managers and owners are hereby ordered to:

- e. Act in good faith to further a client’s best interests.
- f. Not allow economic or other conflicts of interests to adversely affect the legal services rendered to a client.
- g. Ensure that legal services are delivered with reasonable diligence and promptness.
- h. Not reveal confidential information pertaining to the representation of a client without the client’s consent or as allowed or required by law.
- i. Not engage in or allow any activity that misleads or attempts to mislead a client, a court, or others.
- j. Not take any action or engage in activity that interferes with the professional independence of lawyers or others authorized to provide legal services.
- k. Develop systems and processes within the entity applicant to ensure that each of the above duties are met and satisfied.
- l. Complete a one-hour ethics training approved by the LSI Committee that explains these obligations.

All managers and owners will be required to sign an attestation to the foregoing before launching any services for the public.

26. Authorization is subject to Mercedes-Argo's compliance with the conditions and requirements set forth in the Innovation Office Manual, including compliance with all vetting requirements and payment of all applicable fees unless waived by the Office, and verification by the Innovation Office that the entity's services are not causing material harm to consumers.
27. This authorization does not relieve Mercedes-Argo, its employees, or any associated lawyer from compliance with applicable state and federal laws and any rules of another state or other governing body. Mercedes-Argo is responsible for assuring that it complies with the laws and rules of any other affected jurisdiction.

If Mercedes-Argo wishes to alter these conditions or requirements, it must submit any such change to the Innovation Office for further assessment. The Innovation Office will assess the proposed change and may permit the change if it deems the change does not materially increase the risks to consumers. If the Innovation Office finds a material increase in risk then it will present the issue to the Court for further consideration.

DATED this ___ day of _____, 2023.

Matthew B. Durrant
Chief Justice